

RAPORTIMI I TREGUESVE TE CILESISE SE SHERBIMIT (QOS)  
PER AKSESIN NE INTERNET  
(Q1I-Q7I)

Periodha e raportimit nga: 01.07.2024 deri: 31.12.2024

| Q1-I<br>Koha<br>per realizimin<br>e aksesit<br>ne Internet | Periodha<br>e mbledhjes<br>se te dhenave | Kerkesa<br>te<br>kompletuara | Koha e realizimit te aksesit ne Internet<br>dite kalendarike) (ne |                               |                                                                  |  |
|------------------------------------------------------------|------------------------------------------|------------------------------|-------------------------------------------------------------------|-------------------------------|------------------------------------------------------------------|--|
|                                                            |                                          |                              | Sigurimi<br>i aksesit fizik                                       | Sigurimi<br>i aksesit llogjik | Sigurimi<br>i aksesit fizik<br>dhe llogjik<br>te marra se bashku |  |
|                                                            | Tremujori I                              | 50%                          |                                                                   |                               |                                                                  |  |
|                                                            |                                          | 95%                          |                                                                   |                               |                                                                  |  |
|                                                            |                                          | 99%                          |                                                                   |                               |                                                                  |  |
|                                                            | Tremujori II                             | 50%                          |                                                                   |                               |                                                                  |  |
|                                                            |                                          | 95%                          |                                                                   |                               |                                                                  |  |
|                                                            |                                          | 99%                          |                                                                   |                               |                                                                  |  |
|                                                            | Tremujori III                            | 50%                          | 1                                                                 | 1                             | 1                                                                |  |
|                                                            |                                          | 95%                          | 2                                                                 | 1                             | 2                                                                |  |
|                                                            |                                          | 99%                          | 2                                                                 | 1                             | 2                                                                |  |
|                                                            | Tremujori IV                             | 50%                          | 1                                                                 | 1                             | 1                                                                |  |
|                                                            |                                          | 95%                          | 2                                                                 | 1                             | 2                                                                |  |
|                                                            |                                          | 99%                          | 2                                                                 | 1                             | 2                                                                |  |

| Q2-I<br>Koha<br>e lidhjes<br>(login) | Periodha<br>e mbledhjes<br>se te dhenave | Realizimi<br>i lidhjeve<br>(ne %) | Koha<br>per realizimin<br>e lidhjeve<br>(ne sek.) | Numri<br>i vezhgimeve |  |
|--------------------------------------|------------------------------------------|-----------------------------------|---------------------------------------------------|-----------------------|--|
|                                      | Tremujori I                              | 80%                               |                                                   |                       |  |
|                                      |                                          | 95%                               |                                                   |                       |  |
|                                      | Tremujori II                             | 80%                               |                                                   |                       |  |
|                                      |                                          | 95%                               |                                                   |                       |  |
|                                      | Tremujori III                            | 80%                               | 5                                                 | 50                    |  |
|                                      |                                          | 95%                               | 6                                                 | 50                    |  |
|                                      | Tremujori IV                             | 80%                               | 5                                                 | 60                    |  |
|                                      |                                          | 95%                               | 6                                                 | 60                    |  |

| Q3-I<br>Shpejtesia<br>e arritur ne<br>transmetimin<br>e te dhenave | Periodha<br>e mbledhjes<br>se te dhenave | Shpejtesia e arritur ne transmetimin e te dhenave (ne kbit/s) |                                                                                      |                                                                                    |                                                                        |                      |                        |                                                                                      |                                                                                    |                                                                        |                      |
|--------------------------------------------------------------------|------------------------------------------|---------------------------------------------------------------|--------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------|----------------------|------------------------|--------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------|----------------------|
|                                                                    |                                          | Ne drejtimin download                                         |                                                                                      |                                                                                    |                                                                        |                      | Ne drejtimin upload    |                                                                                      |                                                                                    |                                                                        |                      |
|                                                                    |                                          | Numri<br>i vezhglimeve                                        | Shpejtesia<br>me e larte<br>e arritur<br>per 95% te<br>transmetimit te<br>te dhenave | Shpejtesia<br>me e ulet<br>e arritur<br>per 5% te<br>transmetimit te<br>te dhenave | Vlera<br>mesatare<br>e shpejtesise<br>se transmetimit te<br>te dhenave | Devijimi<br>standard | Numri<br>i vezhglimeve | Shpejtesia<br>me e larte<br>e arritur<br>per 95% te<br>transmetimit te<br>te dhenave | Shpejtesia<br>me e ulet<br>e arritur<br>per 5% te<br>transmetimit te<br>te dhenave | Vlera<br>mesatare<br>e shpejtesise<br>se transmetimit te<br>te dhenave | Devijimi<br>standard |
|                                                                    | Tremujori I                              |                                                               |                                                                                      |                                                                                    |                                                                        |                      |                        |                                                                                      |                                                                                    |                                                                        |                      |
|                                                                    | Tremujori II                             |                                                               |                                                                                      |                                                                                    |                                                                        |                      |                        |                                                                                      |                                                                                    |                                                                        |                      |
|                                                                    | Tremujori III                            | 50                                                            | 30 mbps                                                                              | 29.56 mbps                                                                         | 19.78 mbps                                                             | 0.22 mbps            | 50                     | 30 mbps                                                                              | 29.44 mbps                                                                         | 29.72 mbps                                                             | 0.28 mbps            |
|                                                                    | Tremujori IV                             | 60                                                            | 30 mbps                                                                              | 29.50 mbps                                                                         | 19.75 mbps                                                             | 0.25 mbps            | 60                     | 30 mbps                                                                              | 29.48 mbps                                                                         | 29.74 mbps                                                             | 0.26 mbps            |

| Q4-I<br>Raporti<br>i transmetimeve<br>te deshtuara<br>te te dhenave | Periudha<br>e mbledhjes<br>se te dhenave | Numri<br>i nevojshem<br>i vezhigimeve | Shuma<br>e tentativave per<br>transmetim | Shuma<br>e transmetimeve<br>te deshtuara | Raporti<br>i transmetimeve<br>te deshtuara<br>te te dhenave<br>(D/C*100)% |  |
|---------------------------------------------------------------------|------------------------------------------|---------------------------------------|------------------------------------------|------------------------------------------|---------------------------------------------------------------------------|--|
|                                                                     | A                                        | B                                     | C                                        | D                                        | E                                                                         |  |
|                                                                     | Tremujori I                              |                                       |                                          |                                          |                                                                           |  |
|                                                                     | Tremujori II                             |                                       |                                          |                                          |                                                                           |  |
|                                                                     | Tremujori III                            | 50                                    | 50                                       | 0                                        | 0                                                                         |  |
|                                                                     | Tremujori IV                             | 60                                    | 60                                       | 0                                        | 0                                                                         |  |

| Q5-I<br>Raporti<br>i lidhjeve<br>(log-in)<br>te suksesshme | Periudha<br>e mbledhjes<br>se te dhenave | Numri<br>i nevojshem<br>i vezhigimeve | Shuma totale<br>e tentativave<br>te lidhjeve | Shuma totale<br>e lidhjeve<br>te suksesshme | Raporti<br>i lidhjeve (log-in)<br>te suksesshme<br>(D/C*100)% |  |
|------------------------------------------------------------|------------------------------------------|---------------------------------------|----------------------------------------------|---------------------------------------------|---------------------------------------------------------------|--|
|                                                            | A                                        | B                                     | C                                            | D                                           | E                                                             |  |
|                                                            | Tremujori I                              |                                       |                                              |                                             |                                                               |  |
|                                                            | Tremujori II                             |                                       |                                              |                                             |                                                               |  |
|                                                            | Tremujori III                            | 50                                    | 50                                           | 50                                          | 100                                                           |  |
|                                                            | Tremujori IV                             | 60                                    | 60                                           | 60                                          | 100                                                           |  |

| Q6-I<br>Vonesa<br>(koha e<br>transmetimit nje<br>drejtimshe) | Periudha<br>e mbledhjes<br>se te dhenave | Numri<br>i nevojshem<br>i vezhigimeve | Vlera mesatare<br>e voneses<br>(ne msek.) | Devijimi<br>standard<br>i voneses<br>(ne msek.) |  |
|--------------------------------------------------------------|------------------------------------------|---------------------------------------|-------------------------------------------|-------------------------------------------------|--|
|                                                              | A                                        | B                                     | C                                         | D                                               |  |
|                                                              | Tremujori I                              |                                       |                                           |                                                 |  |
|                                                              | Tremujori II                             |                                       |                                           |                                                 |  |
|                                                              | Tremujori III                            | 50                                    | 4                                         | 1                                               |  |
|                                                              | Tremujori IV                             | 60                                    | 4                                         | 1                                               |  |

| Q7-I<br>Niveli<br>i ankesave per<br>perdorues | Periudha<br>e mbledhjes<br>se te dhenave | Numri<br>mesatar<br>i perdoruesve | Numri<br>i ankesave<br>te perdoruesve | Numri<br>i ankesave<br>per perdorues<br>(C/B*100)% |  |
|-----------------------------------------------|------------------------------------------|-----------------------------------|---------------------------------------|----------------------------------------------------|--|
|                                               | A                                        | B                                 | C                                     | D                                                  |  |
|                                               | Tremujori I                              |                                   |                                       |                                                    |  |
|                                               | Tremujori II                             |                                   |                                       |                                                    |  |
|                                               | Tremujori III                            | 150                               | 2                                     | 1.33                                               |  |
|                                               | Tremujori IV                             | 280                               | 3                                     | 1.07                                               |  |

